

Mobile Field Service Solutions "made easy"

Service Outlook Mobile Service Solution

- ✓ Send jobs, tasks and other data wirelessly and with ease to your mobile workforce
- ✓ Organise your day(s), week and months work in our intuitive Pocket Outlook style calendar software
- ✓ Works with all mobile workforce specialties from medical through to professional trades people
- ✓ Utilise and leverage existing investments in Microsoft technologies to boost ROI



Mobile data dispatch software.

Mobilise IT's Service Outlook software is a truly integrated mobile solution that allows customers to utilise existing investments in their Microsoft infrastructure, software and staff knowledge.

Using Service Outlook to receive, capture and send data while in the field, organisations can solve some of their most pressing challenges, which include:

Increasing Efficiency

- Productivity or other losses occurring due to a lack of real-time, remote access to information
- Integration to your service, job dispatch, asset management, payroll and or other business software
- A single mobile workforce solution for your entire business

Reduce Costs

- Reduce excessive costs incurred from operating with inefficient processes, such as manual reporting, batch scheduling or duplicate data entry in client service, sales, employee support or other areas.
- Operates on all Microsoft Windows Mobile 6x certified devices for the largest choice of Smartphone devices

Create Competitive Differentiation

- Are your competitors providing a better quality of service, better serving their existing customers?
- Attract new business and keep existing business via a technology differentiator

Meet Regulatory Compliance

- Regulatory and or compliance mandates for efficiency, safety and reporting
- Other mandates, such as your customer or business partner's requirements to meet commercial business terms from a technology perspective

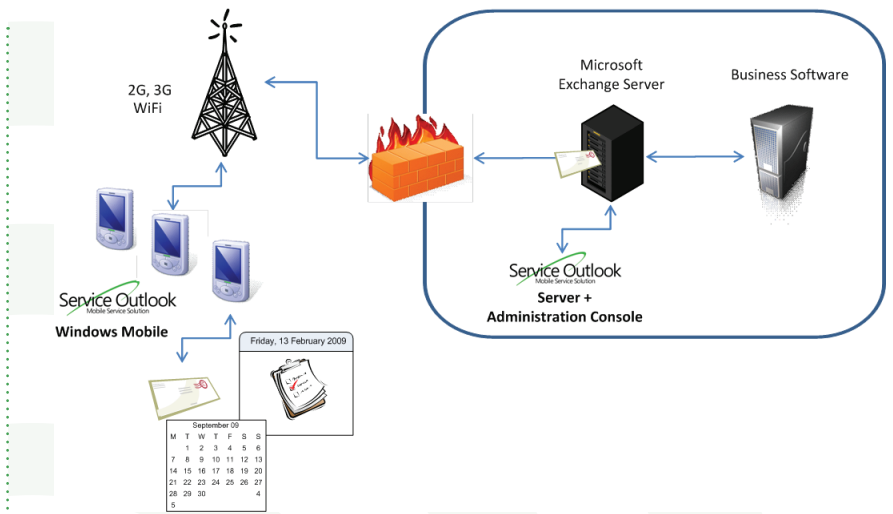
The Service Outlook solution helps your business to adopt mobile applications, enabling substantial improvements in the core processes that make up your business.

As a leader in successfully implementing enterprise-wide mobile business transformation programs, Mobilise IT is well positioned to assist you in adopting mobile applications that deliver a high performance mobile workforce.

We can also provide the complete set of managed and of fully outsourced services that compliment the Service Outlook product, allowing you to focus on your business.

- ✓ Requires minimal end user training, Service Outlook synchronisation between the office and the field operates transparently
- ✓ View and manage your day(s) and or week(s) schedule of jobs, activities, tasks and or appointments with ease
- ✓ Respond to changes in your schedule such as cancelled and or new jobs, activities and or tasks in real-time
- ✓ Service Outlook utilises proven Microsoft technologies already installed and used by most customers.
- ✓ Scale from one through to thousands of users with the power of Microsoft's Exchange Server
- ✓ Works with all Windows Mobile certified devices
- ✓ With Formotus integration out of the box, Service Outlook can be customised to suite most industries
- ✓ Build, manage and attach your own mobile forms as required.
- ✓ Over-the-Air (OTA) deployment
- ✓ Powerful central management console to manage users and report logs

** Certain feature functions are dependent on customer's business solution.*



Integrated Solution Components for ease of deployment

Service Outlook utilises the strength of a customer's existing investment in Microsoft technologies that are tried and proven to scale.

Robust and Scalable

Using Microsoft Exchange server as the transformation and staging mechanism, Service Outlook takes a job, task and or activity either scheduled or not from the customers business software and transforms it to an Exchange calendar appointment.

Secure and Manageable

Services Outlook then uses ActiveSync as the transport conduit to transmit the job, task and or activity to any Windows Mobile device (ActiveSync is built-in to Microsoft Exchange Server and the Windows Mobile operating system)

Simple and Intuitive

Services Outlook then retrieves the appointment from the Activesync conduit and displays it as a scheduled or unscheduled job within the calendar. The Service Outlook calendar software uses a Pocket Outlook user interface for ease of use.

Streamlined and Efficient

The data collection forms (within the Service Outlook software) are built using Formotus® and transmitted directly back into our customers business software via Web Services, Microsoft SharePoint server as an XML document, or Exchange server as an email with the XML document attached.

Authorised Reseller:

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